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## Helpful Recommendations for Watching Services Online

The Lakewood Worship, Marketing and Technology Teams are working very deliberately to provide a worshipful online experience during the COVID-19 Challenge.

The Teams have provided this list of recommendations that will aid you in watching the service online with as few technical glitches as possible.

Here are a few recommendations for getting the most out of your online connection:

- If possible, use a wired Ethernet connection. Wi-Fi can be unstable. We recommend viewing Livestream from a wired connection with a download speed of at least 1Mbps. Check your download speed at <http://www.speedtest.net/>.
- If you must use Wi-Fi, move your device close to the wireless router to ensure a clear signal.
- Close unnecessary web browsers and applications on your device to free up bandwidth so that the only thing open and running is the web browser open for the live stream.
- Clear your web browser's cache (click [HERE](#) to clear it) and make sure your browser is updated to the most recent version (click [HERE](#) to check it).
- Remove other devices from the network. In other words, turn off the Wi-Fi on your devices for an hour or do not use them during the stream. Every additional device on a network draws more bandwidth which affects the ability to watch the live stream without interruption.
- If you are still having trouble watching the service live, remember that you can always watch it again when it is posted to the website after the service at <https://www.lakewoodlife.org/events/interactive-online-worship/>.

We do appreciate you letting us know when you experience technical problems. Thank you for being patient as our staff and lay volunteers strive to provide a first class online experience.

Thank you for the gracious and affirming comments shared with us as we navigate these uncharted waters of new technology based ministry at Lakewood.

See you for Lakewood Live online, every Sunday. Visit [lakewoodlife.org](http://lakewoodlife.org) for all the children, student and adult online resources for Sunday, Wednesday and weekdays.